

## QUALITY POLICY

Gedoun Constructions is committed to:

- Maintaining our Management System to provide employees and interested parties with leadership, guidance and instruction to ensure our service provision is consistent throughout Gedoun operations
- Establishing clear objectives and plans that support our journey toward business excellence
- Ensuring our practice, processes and actions satisfy agreed contractual and commercial requirements and create and maintain client confidence and satisfaction
- Efficiently providing technically innovative, defect free products and services on time
- Providing the best possible outcome with the least amount of risk
- Enhancing our quality capability through structured induction and training programs
- Auditing and assessment of management system compliance and effectiveness
- Systematically monitoring progress and reviewing performance data against established objectives and relevant performance indicators
- Continually improving quality and striving for best practice through collaborative approaches with all stakeholders

Gedoun Constructions engineering operations provide innovative and sustainable technology-based solutions to optimize the value and performance of our client's operating assets across multiple sectors.

Quality within Gedoun Constructions is about delivering sustained and superior business performance and consistently meeting the stakeholder expectations through the systematic use of quality principles in business management.

Our philosophy emphasises collaboration between clients, suppliers and employees to drive best practice and continual improvement of business processes and delivery outcomes.

The Quality Policy establishes the framework and authority upon which Gedoun Constructions bases its management practices.

This Quality Policy is fully supported by Senior Management and Staff.



**Joseph Gedoun, Director**  
**Gedoun Constructions Pty Ltd**  
**May 2017**



**Paul Gedoun, Director**  
**Gedoun Constructions Pty Ltd**  
**May 2017**